

ValTech Communication  
2020 Brice Rd. Suite 210  
Reynoldsburg, OH 43068

**Local Exchange Service**  
PUCO Tariff No. 1

EXHIBIT A

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**EXHIBIT A**

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Issued: July 6, 2011

Effective: July 6, 2011

Filed under authority by Order of the Public Utilities Commission of Ohio  
in Case No. 11-2581-TP-ATA

ValTech Communications  
2020 Brice Rd. Suite 210  
Reynoldsburg, OH 43068

## Local Exchange Service

ValTech Communication  
2020 Brice Rd. Suite 210  
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PUCO Tariff No. 1  
Section 1  
Sheet 1

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### 1. DEFINITIONS

For the purpose of this tariff, the following definitions will apply:

Access Services: The Company's intrastate telephone services offered pursuant to this tariff.

Access Service Request ("ASR"): The written request for access services executed by the customer and the Company in the format devised by the Company. The signing of an ASR by the customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date. Should a customer use the Company's access service without an executed ASR, the Company will then request the customer to submit one.

Account Codes: For use when placing calls over facilities arranged for Automatic Message Accounting (AMA) recording. The account or project number must be input prior to dialing the called number.

Advance Payment: Part or all of a payment required for special construction before the start of service.

Association Customer: An organized group of individual customers with which Company reaches agreement to provide service to both the association and its members.

Authorized User: The term, authorized user, denotes a person, firm or corporation who is authorized by the customer to utilize the Company.

Automatic Number Identification ("ANI"): Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party subscriber. The primary purpose of ANI is to allow for billing of toll calls.

Basic Local Exchange Services: Means the end user and carrier access to and usage of telephone Company-provided facilities that enable customers, over a local exchange telephone company network operated within a local service area, to originate and receive voice grade, data, or image communications and to access interexchange or other networks. Resellers and/or rebillers of basic local exchange service are local exchange carriers since they provide basic local exchange services consistent with this definition.

Bit: The smallest unit of information in the binary system of notation.

Business Line: A communication service provided by a telephone operating company which allows a subscriber of Company access to the telephone dial network.

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### 1. DEFINITIONS (cont'd)

Central Office End: The term "Central Office End" denotes that end of a foreign exchange channel at which subscriber has a dial access to a telephone company central office.

Channel: The term "Channel" denotes a path for electrical transmission between two or more points, the path having a bandwidth and termination of subscriber's own choosing.

Closed End: The term "Closed End" refers to the termination point where the Dedicated Access Line described in Section 3.1 hereof is located. (T)

Communications Services: The Company's intrastate toll and local exchange telephone services offered for both intraLATA and interLATA use.

Company: **ValTech Communications** (T)

Customer or Subscriber: The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Daytime: The term "Daytime" denotes 8:00 a.m. to, but not including, 5:00 p.m. local time at the originating terminal on Monday through Friday, excluding Company recognized national holidays.

Dedicated: A facility or equipment system or subsystem set aside for the sole use of a specific customer.

Deposit: Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

Designation Location: The term "Designation Location" or "Location" refers to a terminal device (e.g., handset, PBX, facsimile machine) having a unique telephone number, and to which the subscriber represents to the Company that subscriber has a regular and continuing requirement for communications which are related directly to the business of the subscriber at the designated location (e.g., including but not limited to: affiliates, subsidiaries, subcontractors, suppliers, customers, and other regular business contracts).

Dial Pulse ("DP"): The pulse type employed by rotary dial station sets.

Direct Inward Dial ("DID"): A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

Direct Outward Dial ("DOD"): A service attribute that allows individual station users to access and dial outside numbers directly.

Distant City: The term "Distant City" refers to a Company termination point opposite a Closed End.

Dual Tone Multi-Frequency ("DTMF"): The pulse type employed by tone dial station sets.

Duplex Service: Service which provides for simultaneous transmission in both directions.

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### 1. DEFINITIONS (cont'd)

End Office: With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide ("LERG"), issued by Bellcore.

Evening: The term "Evening" denotes 5:00 p.m. but not including 11:00 p.m. local time at the originating terminal on Sunday through Friday and anytime on Company recognized national holidays except when a lower rate would normally apply.

Exchange: Means a geographical service area established by an incumbent local exchange carrier and approved by the Commission, which usually embraces a city, town, or village and a designated surrounding or adjacent area. It typically encompasses one or more central offices, together with the associated plant used in furnishing telecommunications service to the general public. There are currently 748 exchanges in the state.

Exchange Area: The term "Exchange Area" denotes a geographically defined area wherein the telephone industry through the use of maps or legal descriptions sets down specified areas where individual telephone companies hold themselves out to provide communications service.

Exchange Telephone Company or Telephone Company: Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Foreign Exchange Service ("FX"): The term "Foreign Exchange Service" (FX) provides subscribers with the capability of local dialing in a remote exchange via private line service.

General Access Port ("GAP"): The term "General Access Port" (GAP) denotes an entrance or exit device on a switching machine which provides a means of connection between that switching machine and a termination point of the service.

Hearing Impaired: Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

Holidays: Company recognized national holidays are New Year's Day, **Memorial Day**, Independence Day, Labor Day, Thanksgiving Day, **Day after Thanksgiving**, and Christmas Day. (N)

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

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### 1. DEFINITIONS (cont'd)

In-Only: A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

Intercity Mileage: The term "Intercity Mileage" denotes the mileage, measured as the shortest distance between any two of the carrier's network terminal offices using the Telephone Industry Standard Rate Centers ("V" & "H") associated with the said carrier's offices.

Inward WATS Extension Service: The term "Inward WATS Extension Service" refers to an incoming service offered to customers who elect to have all of their calls routed to a specific number. Customers can select any previously unused seven digit number in place of an access code, and Company will route their calls to the dedicated phone number provided by the number in his application for Inward WATS Extension Service. (The dedicated number is supplied to the customer by his local exchange company).

IXC or Interexchange Carrier: A long distance telecommunications services provider.

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Calling Area: Unless otherwise specified, local calling area for the Company shall be the same as the local calling area established by the LEC in the area where service is being provided.

Local Exchange Carrier ("LEC"): Means any facilities-based and nonfacilities-based, ILECs and NECs which provide basic local exchange services to consumers on a common carrier basis. Such term does not include and entity insofar as such entity is engaged in the provision of a commercial mobile service under Section 47 U.S.C. 332(C), except to the extent that the FCC finds that such service should be included in the definition of such term.

Local Interconnection Trunking Service: A local circuit administration point, other than a cross-connect or an information outlet, that provides capability for routing and re-routing circuits.

Mbps: Megabits, denotes millions of bits per second.

Minimum Point of Presence ("MPOP"): The main telephone closet in the customer's building.

Monthly Recurring Charges: The monthly charges to the customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Multi-Frequency or ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

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1. DEFINITIONS (cont'd)

**NID: Network Interface Device.** An electronic device that connects the telephone line and the POTS splitter to the local loop. (N)

**Nighttime:** The term "Nighttime" denotes 11:00 p.m. to but not including 8:00 a.m. local time at the originating terminal Monday through Friday, anytime on Saturday, and all day Sunday except 5:00 p.m. to 11:00 p.m.

**Nonfacilities-Based Local Exchange Carrier:** Any person, firm, copartnership, voluntary association, joint-stock association, company, or corporation that does not own, operate, manage, or control plant or equipment but that is in the business of reselling basic local exchange service to consumers on a common carrier basis.

**Non-Proprietary Calling Card:** Refers to a calling card or travel card which can be billed by any carrier and used on any network, such as an **SBC** card issued in conjunction with local services; as opposed to a card issued by an IXC which can only be used on that carrier's network and billed by that carrier. (T)

**Non-Recurring Charge ("NRC"):** The initial charge, usually assessed on a one-time basis, to initiate and establish service.

**Normal Work Hours:** The term "Normal Work Hours" denotes the time after 8:00 a.m. and before 5:00 p.m. Monday through Friday excluding Company recognized holidays.

**("NPA"):** Numbering plan area or area code.

**Off-Net:** A means for carrying traffic to or from the customer's premises, where the Company leases Other Telephone Company's facilities to deliver traffic to customer location. (Off-Net traffic consists of all traffic that is not considered to be On-Net traffic.)

**On-Net:** A means for carrying traffic to or from the customer's premises, where the Company connects to the MPOP in a customer building or on a customer's premises using only Company-owned fiber. On-Net traffic is delivered to customer exclusively over facilities of the Company.

**Operator Dialed Charge:** The end user places the call without dialing the destination number, although the capability to do it himself exists. The end user will dial "0" for local calls and "00" for long distance calls and then requests the operator to dial the called station.

**Operator Services:** Operator Handled Calling Services are provided to customers and Users of Company-provided Exchange Services.

**Other Common Carrier ("OCC"):** The term "Other Common Carrier" denotes a specialized or other type of common carrier authorized by the Federal Communications Commission to provide domestic or international communications service.

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1. DEFINITIONS (cont'd)

**POTS: Plain Old Telephone Service. The basic service supplying standard single line telephones, telephone lines and access to the public switched network.** (N)

Person-to-Person: Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the customer's commercial credit card and/or LEC calling card, called station, or a designated third-party station.

Point of Presence ("POP"): Point of Presence

Premises: The term "Premises" denotes a building or buildings on contiguous property (except railroad rights-of-way, etc.) not separated by a public highway.

**Private Branch Exchange (PBX): A service switching device, either automatically or manually operated, serving terminal equipment and providing network access.** (N)

Rapid-Dial: The term "Rapid-Dial" refers to a dial-up service option where Company supplies or arranges for the supply of a network accessing dialer so that a customer dials all phone numbers as if the Company network were not to be involved.

Recurring Charges: The monthly charges to the customer for services, facilities and equipment which continue for the agreed upon duration of the service.

Regular Billing: The term "Regular Billing" denotes a standard bill sent in the normal monthly Company billing cycle. This billing consists of one bill for each account assigned to the customer with explanatory detail showing the derivation of the charges.

Resp. Org.: "Resp. Org." is the responsible organization designated by the customer as the long distance carrier it wishes to have control any 800 number to which the customer is entitled.

Service Commencement Date: The first day following the date on which the Company notifies the customer that the requested service or facility is available for use, unless extended by the customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the customer's acceptance. The Company and customer may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Network Services executed by the customer and the Company in the format devised by the Company. The signing of a Service Order by the customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several customers.

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### 1. DEFINITIONS (cont'd)

Shared Inbound Calls: Refers to calls that are terminated via the customer's Company-provided local exchange line.

Shared Outbound Calls: Refers to calls in Feature Group (FGD) exchanges whereby the customer's local telephone lines are presubscribed by the Company to the Company's outbound service such that "1 + 10-digit number" calls are automatically routed to the Company's or an IXC's network. Calls to stations within the customer's LATA may be placed by dialing "10XXX" or "101XXXX" with 1 + 10-digit number."

Special Billing Arrangement: The term "Special Billing Arrangement" denotes an arrangement under which Company will at the request of a customer, provide additional billing functions such as separate breakdowns of overall total billing into sub-bills to facilitate customer's internal accounting procedures.

Station-to-Station: Refers to calls other than person-to-person calls billed to either the end user's commercial credit card and/or non-proprietary calling card. Calls may be dialed with or without the assistance of a Company operator. Collect calls to coin telephones and transfers of charges to third telephones which are coin telephones will not be accepted.

Subscriber End: The term "Subscriber End" denotes that end of a foreign exchange channel at which a customer is connected by a local distribution facility to Company's network terminal office.

Subscriber Terminal: The term "Subscriber Terminal" denotes the termination of the Company, DAL at the customer's premises.

Suspension of service: A temporary discontinuance of service at the subscriber's request without termination of contract.

Switch: The term "Switch" denotes an electronic device which is used to provide circuit sharing, routing, and control.

Tandem: A class 4 switch facility to which NPA and NXX codes are subtended.

Third Number Billing: Calls where the person originating the call specifies to a telephone company operator to bill the call to an authorized station, as determined by the Telephone Company, other than the station originating the call, or the station where the call is terminated.

Three-Way Calling: Allows a station line user to add a third party to an existing conversation.

Time Charges: As an add-on service to the operator, time and charges for the call will be provided to the caller when the called party disconnects.

Traditional Operator Services: Traditional Operator Services are those services provided by the carrier in which the end user has a customer relationship with the carrier, contracts with the customer/end user to provide the services, and the customer/end user pays for the actual processing of the operator assisted calls.

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### 1. DEFINITIONS (cont'd)

Transparent Access: As used by Company, transparent access means that users access the Company network as they would AT&T with 1+ Area Code and number called only, omitting both the access and security code numbers in their manual dialing routine.

Travel Access: Travel Access to the Company network can be utilized whenever a customer is at a location that cannot access a Company switch site on a toll free basis. Company Travel Access feature uses interconnect agreements and 800 lines to access the Company network from any of the lower 48 states, Puerto Rico, and/or the Virgin Islands.

Travel Access utilization is exactly the same as local network utilization with respect to procedures. Rates for Travel Access service vary from dial-up service only in the per minute rate. **(See Section 3.3)**. Usage charges for Travel Access are rounded to the next highest minute. (T)

**Trunk: A circuit over which subscriber's messages are sent between tow central offices or between the central office and a private branch exchange system or key system.** (N)

Two Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

Universal Termination WATS (UTW): This is a Company service offering where customers pay one rate per minute per call, regardless of the distance being called. UTW billing is not mileage sensitive but all other Dial-Up regulations apply.

Usage Based Charges: Charges for minutes or messages traversing over local exchange facilities.

User or End User: A customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

**ValTech Communications: ValTech Communications, the issuer of this tariff, also referred to as "Company".** (N)

Zero Negative ("0-"): The customer dials only "0" and all additional network functions are performed by the operator.

Zero Plus Mechanized ("0+"): Operator assistance utilizing a machine instead of a live operator. Interaction requires the caller to use a touch-tone telephone.

Zero Plus Time Out ("0+T"): A "0+" mechanized feature that allows people without a touch-tone telephone to revert to a live operator.

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### 2. RULES AND REGULATIONS (cont'd)

#### 2.6 Payment Arrangements (cont'd)

##### 2.6.3 Discontinuance of Service for Cause

With respect to any discontinuance of service for cause, the Company will comply with the disconnection requirements as set forth in Section 4901:1-5-17, Ohio Administrative Code and in the Minimum Telephone Service Standards (MTSS), including:

(T)

1. The conditions under which local service can be disconnected for nonpayment are set forth in Rule 4901:1-5-17(A).
2. The conditions under which toll service can be disconnected for nonpayment are set forth in Rule 4901:1-5-17(B).
3. The conditions under which a subscriber can be disconnected with notice in cases not involving nonpayment are set forth in Rules 4901:1-5-17(D) and (E).
4. The conditions under which a subscriber can be disconnected without notice in cases not involving nonpayment are set forth in Rule 4901:1-5-17(G).
5. Payment schedule and disconnection procedures for nonpayment are set forth in Rule 4901:1-5-17(K).
6. The procedures that must be followed for the reconnection of local and toll service are set forth in Rule 4901:1-5-17(M).

##### 2.6.4 Notice to Company for Cancellation of Service

Customers receiving special contract service and desiring to terminate such service shall provide the Company **within** thirty (30) days written notice of termination.

(C)

(T)

##### 2.6.5 Cancellation of Application for Service

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When a customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below:

Where the Company has notified a customer or a prospective customer of the possibility that special expenses may be incurred in connection with provisioning their service, and then the Company does incur such expenses. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the Company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage.

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### 2. RULES AND REGULATIONS (cont'd)

#### 2.6 Payment Arrangements (cont'd)

##### 2.6.6 Changes in Service Requested

If the customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the customer's installation fee shall be adjusted accordingly.

##### 2.6.7 Bad Check Charge

A charge will be assessed for all checks returned by drawee bank or other financial institution for: Insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

**Non-Recurring Charge: \$35.00**

(T)

##### 2.6.8 Credit Worthiness

Service applicants may be required to establish credit worthiness in accordance with the provisions of Sections 4901:1-5-13 and Chapter 4901:1-17, Ohio Administrative Code.

#### 2.7 Allowances and Billing Adjustments for Interruptions in Service

##### 2.7.1 General

- A. Credit allowances will be given by the Company when service is interrupted, pursuant to the terms and conditions set forth in Section 4901:1-5-16, Ohio Administrative Code.
- B. The specific terms and conditions applicable to subscriber billing adjustments include:
  - 1. The terms and conditions for applying subscriber credits due to extended out-of-service conditions are set forth in Rule 4901:1-5-16(A) and (B).
  - 2. The terms and conditions for applying subscriber credits due to failure to install new service in a timely fashion are set forth in Rule 4901:1-5-16(D).
  - 3. The terms and conditions for applying subscriber credits due to failure to install new service in a timely fashion as a result of missed appointments are set forth in Rule 4901:1-5-16(E).

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3. SERVICE CONNECTION (C)

3.1 Service Order Charges

A service order charge applies per customer order, for the work associated with receiving, recording and processing information necessary to carry out a customer's request to connect, move, add and/or change telephone service. Only one service order charge applies per customer's request regardless of the quantity of work requested. (C)

		<u>Non-Recurring Charge Maximum</u>		
		<u>Residential</u>	<u>Business</u>	
A.	<b>Service Order – Initial, Sprint Area</b>	<b>\$15.00</b>	<b>\$15.00</b>	(C)
	<b>SBC Area</b>	<b>\$20.00</b>	<b>\$20.00</b>	
	<b>Verizon Area</b>		<b>\$25.00</b>	(C)
B.	<b>Service Order – Conversion Charge</b>			
	<b>Sprint Area</b>	<b>\$11.00</b>	<b>\$10.00</b>	
	<b>SBC Area</b>	<b>\$45.00</b>	<b>\$45.00</b>	
	<b>Verizon Area</b>	<b>\$45.00</b>	<b>\$45.00</b>	
C.	<b>Service Order – Directory Listing, per listing</b>			
	<b>Sprint Area</b>	<b>\$20.00</b>	<b>\$20.00</b>	
	<b>SBC Area</b>	<b>\$25.00</b>	<b>\$25.00</b>	
	<b>Verizon Area</b>	<b>\$30.00</b>	<b>\$30.00</b>	
D.	<b>Service Order – Number Change, per number</b>			
	<b>Sprint Area</b>	<b>\$30.00</b>	<b>\$30.00</b>	
	<b>SBC Area</b>		<b>\$30.00</b>	(C)
	<b>Verizon Area</b>	<b>\$35.00</b>	<b>\$35.00</b>	
E.	<b>Service Order – Access line charge</b>			
	<b>Sprint Area</b>			
	<b>(1) First Line</b>	<b>\$135.00</b>	<b>\$80.00</b>	
	<b>(2) Each additional line</b>	<b>\$ 20.00</b>	<b>\$20.00</b>	
	<b>SBC Area</b>			
	<b>(1) First Line</b>	<b>\$135.00</b>	<b>\$135.00</b>	

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(2) Each additional line	\$135.00	\$135.00
Verizon Area, per order	\$135.00	\$135.00

(C)

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**EXHIBIT B**

3. SERVICE CONNECTION (cont'd)

3.5 Service Connection Rates (cont'd)

		<u>Current Non-Recurring Charge</u>	
		<u>Residential</u>	<u>Business</u>
H.	Additions and Changes	\$ 5.00	\$ 5.00
I.	Premises Visit		
	Sprint Area, per hour	\$85.00	\$85.00
	SBC Area, per hour	\$65.00	\$65.00
	Verizon Area, per hour	\$85.00	\$85.00
J.	<b>Rotary Hunt Change, per number</b>	<b>\$ 6.00</b>	<b>\$ 6.00</b>

(N)

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### 1. DEFINITIONS

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Access Services: The Company's intrastate telephone services offered pursuant to this tariff.

(D)

(D)

(D)

(D)

Authorized User: The term, authorized user, denotes a person, firm or corporation who is authorized by the customer to utilize the Company.

(D)

Basic Local Exchange Services: Residential-end-user access to and usage of telephone-company-provided services over a single line or small-business-end-user access to and usage of telephone-company-provided services over the primary access line of service, which in the case of residential and small-business access and usage is not part of a bundle or package of service, that does both of the following:

(C)

(a) Enables a customer to originate or receive voice communications within a local service area as that area exists on the effective date of the amendment of this section by S.B. 162 of the 128<sup>th</sup> general assembly;

(b) Consists of all of the following services:

(i) Local dial tone service;

(ii) For residential end users, flat-rate telephone exchange services;

(iii) Touch tone dialing service;

- (iv) Access to and usage of 9-1-1 services, where such services are available
- (v) Access to operator services and directory assistance;
- (vi) Provision of a telephone directory in any reasonable format for no additional charge and a listing in that directory, with reasonable accommodations made for private listings;
- (vii) Per call, caller identification blocking services;
- (viii) Access to telecommunications relay service; and
- (ix) Access to toll presubscription, interexchange or toll providers or both, and networks of other telephone companies.

(D)  
(D)

### Local Exchange Service

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Section 1  
First Revised Sheet 2  
Replaces Original Sheet 2

1. DEFINITIONS (cont'd)

Central Office End: The term "Central Office End" denotes that end of a foreign exchange channel at which subscriber has a dial access to a telephone company central office.

(D)  
(D)  
(D)

Company: ValTech Communications

(D)  
(D)  
(D)

End Office: With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide ("LERG"), issued by Bellcore.

(M)

Exchange: Means a geographical service area established by an incumbent local exchange carrier and approved by the Commission, which usually embraces a city, town, or village and a designated surrounding or adjacent area. It typically encompasses one or more central offices, together with the associated plant

used in furnishing telecommunications service to the general public. There are currently 748 exchanges in the state.

Exchange Area: The term "Exchange Area" denotes a geographically defined area wherein the telephone industry through the use of maps or legal descriptions sets down specified areas where individual telephone companies hold themselves out to provide communications service.

(M)

(M)

Material now appearing on this page previously appeared on Section 1 Original Sheet 3.

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Section 1  
First Revised Sheet 3  
Replaces Original Sheet 3

1. DEFINITIONS (cont'd)

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Calling Area: Unless otherwise specified, local calling area for the Company shall be the same as the local calling area established by the LEC in the area where service is being provided.

Monthly Recurring Charges: The monthly charges to the customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

(M)  
(D)  
(M1)

(M1)

(M)

Material previously appeared on this page now appears on Section 1 First Revised Sheet 2.

(M1) Material now appearing on this page previously appeared on Section 1 Original Sheet 4.

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Section 1  
First Revised Sheet 4  
Replaces Original Sheet 4

1. DEFINITIONS (cont'd)

Non-Recurring Charge ("NRC"): The initial charge, usually assessed on a one-time basis, to initiate and establish service.

(M)  
(D)  
(M1)

Premises: The term "Premises" denotes a building or buildings on contiguous property (except railroad rights-of-way, etc.) not separated by a public highway.

(M2)

Recurring Charges: The monthly charges to the customer for services, facilities and equipment which continue for the agreed upon duration of the service.

Service Order: The written request for Network Services executed by the customer and the Company in the format devised by the Company. The signing of a Service Order by the customer and acceptance

by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

(M2)

Usage Based Charges: Charges for minutes or messages traversing over local exchange facilities.

(M3)

- (M) Material previously appeared on this page now appears on Section 1 First Revised Sheet 3.
- (M1) Material now appearing on this page previously appeared on Section 1 Original Sheet 5.
- (M2) Material now appearing on this page previously appeared on Section 1 Original Sheet 6.
- (M3) Material now appearing on this page previously appeared on Section 1 Original Sheet 8.

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Section 2  
First Revised Sheet 19  
Replaces Original Sheet 19

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2. RULES AND REGULATIONS (cont'd)

2.6 Payment Arrangements (cont'd)

2.6.3 Discontinuance of Service for Cause

With respect to any discontinuance of service for cause, the Company will comply with the disconnection requirements as set forth in Section **4901:1-6, Ohio Revised Code** including:

(T)

1. The conditions under which local service can be disconnected for nonpayment.

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2. The conditions under which toll service can be disconnected for nonpayment.
3. The conditions under which a subscriber can be disconnected with notice in cases not involving nonpayment.
4. The conditions under which a subscriber can be disconnected without notice in cases not involving nonpayment.
5. Payment schedule and disconnection procedures for nonpayment.
6. The procedures that must be followed for the reconnection of local and toll service.

(T)

#### 2.6.4 Notice to Company for Cancellation of Service

Customers receiving special contract service and desiring to terminate such service shall provide the Company within thirty (30) days written notice of termination.

#### 2.6.5 Cancellation of Application for Service

When a customer cancels an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below:

Where the Company has notified a customer or a prospective customer of the possibility that special expenses may be incurred in connection with provisioning their service, and then the Company does incur such expenses. Expenses could include special construction, or where special arrangements of facilities or equipment have begun before the Company received a cancellation notice. The charge will be equal to the costs actually incurred, less net salvage.

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2. RULES AND REGULATIONS (cont'd)

2.6 Payment Arrangements (cont'd)

2.6.6 Changes in Service Requested

If the customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the customer's installation fee shall be adjusted accordingly.

2.6.7

(D)

2.6.8 Credit Worthiness

Service applicants may be required to establish credit worthiness in accordance with the provisions of Sections 4901:1-5-13 and Chapter 4901:1-17, Ohio Administrative Code.

2.7 Allowances and Billing Adjustments for Interruptions in Service

2.7.1 General

- A. Credit allowances will be given by the Company when service is interrupted, pursuant to the terms and conditions set forth in Section 4901:1-5-16, Ohio Administrative Code.
- B. The specific terms and conditions applicable to subscriber billing adjustments include:
  - 1. The terms and conditions for applying subscriber credits due to extended out-of-service conditions are set forth in Rule 4901:1-5-16(A) and (B).
  - 2. The terms and conditions for applying subscriber credits due to failure to install new service in a timely fashion are set forth in Rule 4901:1-5-16(D).
  - 3. The terms and conditions for applying subscriber credits due to failure to install new service in a timely fashion as a result of missed appointments are set forth in Rule 4901:1-5-16(E).

3. SERVICE CONNECTION

3.1 Service Order Charges

A service order charge applies per customer order, for the work associated with receiving, recording and processing information necessary to carry out a customer's request to connect, move, add and/or change telephone service. Only one service order charge applies per customer's request regardless of the quantity of work requested.

		<u>Non-Recurring Charge Maximum</u>		
		<u>Residential</u>	<u>Business</u>	
A.	Service Order – Initial			
	Sprint Area	\$15.00	\$15.00	
	SBC Area	\$20.00	\$20.00	
	Verizon Area		\$25.00	\$25.00
				(D)
				(D)
				(D)
B.	Service Order – Access line charge			
	Sprint Area			
	(1) First Line	\$135.00	\$80.00	
	SBC Area			(D)
	(1) First Line	\$135.00	\$135.00	
	Verizon Area, per order	\$135.00	\$135.00	(D)
C.	<b>Service Order – Primary Interexchange</b>			
	<b>Carrier Change Charge (PIC), Manual</b>	<b>\$5.50</b>	<b>\$5.50</b>	(N)

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3. SERVICE CONNECTION (cont'd)

3.5 Service Connection Rates (cont'd)

		<b><u>Current Non-Recurring Charge</u></b>	
		<b><u>Residential</u></b>	<b><u>Business</u></b>
H.	Additions and Changes	\$ 5.00	\$ 5.00
I.	Premises Visit		
	Sprint Area, per hour	\$85.00	\$85.00
	SBC Area, per hour	\$65.00	\$65.00
	Verizon Area, per hour	\$85.00	\$85.00

(D)

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Section 5  
Third Revised Sheet 1  
Replaces Second Revised Sheet 1

5. PRICE LIST (D)  
(T)(M)

5.1 Service Connection Rates

		<u>Non-Recurring Charge</u>	
A.	Initial Service		
	Sprint Area	\$ 15.00	
	SBC Area	\$ 20.00	
	Verizon Area	\$	
	25.00		
B.	Access line charge, New Service		(M)
	Sprint Area, Residential		(D)
	(1) First Line	\$135.00	(T)(M)
	Sprint Area, Business		
	(1) First Line	\$ 80.00	
	SBC Area		
	(1) First Line	\$135.00	
	Verizon Area, per order	\$135.00	
C.	Restoral Charge		(M)
	1 <sup>st</sup> Line:	\$ 50.00	(T)(M1)
D.	Move Charge		
	Sprint Area		
	1 <sup>st</sup> Line:	\$135.00	
	SBC Area		
	1 <sup>st</sup> Line:	\$135.00	
	Verizon Area, per order	\$135.00	
E.	Additions and Changes	\$ 5.00	
F.	Premises Visit		
	Sprint Area, per hour	\$ 85.00	
	SBC Area, per hour	\$ 65.00	

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(M) Material now appearing on this page previously appeared on Section 21 Original Sheet 1.

(M1) Material now appearing on this page previously appeared on Section 21 Original Sheet 1A.

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EXHIBIT C

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**EXHIBIT C**

## Local Exchange Service

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PUCO Tariff No. 1

Exhibit C  
Sheet 1

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1. Section 1 Definitions, First Revised Sheet 1 Replaces Original Sheet 1; **Discontinues** definitions of **Access Service Request, Account Codes, Advance Payment, Association Customer, Automatic Number Identification, Bit, and Business Line.**
  2. Section 1 Definitions, First Revised Sheet 1 Replaces Original Sheet 1; adds a **Change** in regulation for **Basic Local Exchange Services.**
  3. Section 1 Definitions, First Revised Sheet 2 Replaces Original Sheet 2; **Discontinues** definitions of **Channel, Closed End, Communications Services, Customer or Subscriber, Daytime, Dedicated, Deposit, Designation Location, Dial Pulse, Direct Inward Dial, Direct Outward Dial, Distant City, Dial Tone Multi-Frequency, and Duplex Service.**
  4. Section 1 Definitions, First Revised Sheet 2 Replaces Original Sheet 2; signifies **Matter relocated without change** for definitions of **End Office, Exchange, and Exchange Area.** The definitions previously appeared on Section 1 Original Sheet 3.
  5. Section 1 Definitions, First Revised Sheet 3 Replaces Original Sheet 3; signifies **Matter relocated without change M** for definitions of **End Office, Exchange, and Exchange Area.** The definitions previously appeared on this page now appears on Section 1 First Revised Sheet 2.
  6. Section 1 Definitions, First Revised Sheet 3 Replaces Original Sheet 3; **Discontinues** definitions of **Evening, Exchange Telephone Company, Fiber Optic Cable, Foreign Exchange Service, General Access Port, Hearing Impaired, Holidays, and Hunting.**
  7. Section 1 Definitions, First Revised Sheet 3 Replaces Original Sheet 3; signifies **Matter relocated without change M1** for definitions of **LATA, Local Calling Area, and Monthly Recurring Charges.** The definitions previously appeared on Section 1 Original Sheet 4.
  8. Section 1 Definitions, First Revised Sheet 4 Replaces Original Sheet 4; signifies **Matter relocated without change M** for definitions of **LATA, Local Calling Area, and Monthly Recurring Charges.** The definitions previously appeared on this page now appears on Section 1 First Revised Sheet 3.
  9. Section 1 Definitions, First Revised Sheet 4 Replaces Original Sheet 4; **Discontinues** definitions of **In-Only, Intercity Mileage, Inward WATS Extension Service, IXC, Kbps, Local Exchange Carrier, Local Interconnection Trunking Service, Mbps, Minimum Point of Presence, and Multi-Frequency.**
  10. Section 1 Definitions, First Revised Sheet 4 Replaces Original Sheet 4; signifies **Matter relocated without change M1** for definition of **Non-Recurring Charge.** The definition previously appeared on Section 1 Original Sheet 5.
  11. Section 1 Definitions, First Revised Sheet 4 Replaces Original Sheet 4; signifies **Matter relocated without change M2** for definitions of **Premises, Recurring Charges, and Service Order.** The definitions previously appeared on Section 1 Original Sheet 6.
  12. Section 1 Definitions, First Revised Sheet 4 Replaces Original Sheet 4; signifies **Matter relocated without change M3** for definition of **Usage Based Charges.** The definition previously appeared on Section 1 Original Sheet 8.
  13. Section 1 Definitions, Original Sheet 5; **Discontinued.**
  14. Section 1 Definitions, Original Sheet 6; **Discontinued.**

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15. Section 1 Definitions, Original Sheet 7; **Discontinued.**
16. Section 1 Definitions, Original Sheet 8; **Discontinued.**
17. Section 2 Rules and Regulations, First Revised Sheet 19 Replaces Original Sheet 19, segment 2.6.3; adds a change in **TEXT** by removing **4901:1-5-17, Ohio Administrative Code and in the Minimum Telephone Service Stands (MTSS)** and replaced with **4901:1-6, Ohio Revised Code.**
18. Section 2 Rules and Regulations, First Revised Sheet 19 Replaces Original Sheet 19, segment 2.6.3 (1-6); adds a change in **TEXT** by removing **are set forth in Rule 4901:1-5-17(A), 4901:1-5-17(B), 4901:1-5-17(D and E), 4901:1-5-17(G), 4901:1-5-17(K), and 4901:1-5-17(M).**
19. Section 2 Rules and Regulations, First Revised Sheet 20 Replaces Original Sheet 20, segment 2.6.7;
- Discontinues** Bad Check Charge.

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Exhibit C  
Sheet 2

- 
20. Section 3 Service Connection, First Revised Sheet 1 Replaces Original Sheet 1, segment 3.1 (B); **Discontinues** original segments **(B) Service Order – Conversion Charge.** Replaced with **Service Order – Access line charge.**
21. Section 3 Service Connection, First Revised Sheet 1 Replaces Original Sheet 1, segment 3.1 (B); **Discontinues** Sprint Area **(2) Each additional line.**
22. Section 3 Service Connection, First Revised Sheet 1 Replaces Original Sheet 1, segment 3.1 (B); **Discontinues** SBC Area **(2) Each additional line.**
23. Section 3 Service Connection, First Revised Sheet 1 Replaces Original Sheet 1, segment 3.1 (C); **Discontinues** original segments **(C) Service Order – Directory Listing, per listing.** Replaced with new order fee **Primary Interexchange Carrier Change charge.**
24. Section 3 Service Connection, First Revised Sheet 1 Replaces Original Sheet 1, segment 3.1 (C); adds a **NEW** Service Order - **Primary Interexchange Carrier Change charge.**
25. Section 3 Service Connection, First Revised Sheet 1 Replaces Original Sheet 1, segment 3.1 (D); **Discontinues** original segments **(D) Service Order – Number Change, per number.**
26. Section 3 Service Connection, First Revised Sheet 1 Replaces Original Sheet 1, segment 3.1 (E); **Discontinued.**
27. Section 3 Service Connection, Second Revised Sheet 4A Replaces First Revised Sheet 4A; **Discontinues** original segments **(J) Rotary Hunt Change, per number.**
28. Section 5 Price List, Third Revised Sheet 1 Replaces Second Revised Sheet 1, segment 5.1 (A-C); signifies **Matter relocated without change. Service Connection Rates** previously appeared on Section 21 Original Sheet 1.
29. Section 5 Price List, Third Revised Sheet 1 Replaces Second Revised Sheet 1, segment 5.1 (B); **Discontinues** original segments **(B) Conversion Charge..**
30. Section 5 Price List, Third Revised Sheet 1 Replaces Second Revised Sheet 1, segment 5.1 (B); adds a change in **TEXT** by replacing with **Access line charge, New Service.**
31. Section 5 Price List, Third Revised Sheet 1 Replaces Second Revised Sheet 1, segment 5.1 (C); **Discontinues** original segments **(C) Directory Listing, per listing.**
32. Section 5 Price List, Third Revised Sheet 1 Replaces Second Revised Sheet 1, segment 5.1 (C); adds a change in **TEXT** by replacing with **Restoral Charge.**
33. Section 5 Price List, Third Revised Sheet 1 Replaces Second Revised Sheet 1, segment 5.1 (D-F); signifies **Matter relocated without change MI. Service Connection Rates** previously appeared on Section 21 Original Sheet 1A.
34. Section 5 Price List, Third Revised Sheet 1 Replaces Second Revised Sheet 1, segment 5.1 (D); **Discontinues** original segments **(D) Number Change, per number.**
35. Section 5 Price List, Third Revised Sheet 1 Replaces Second Revised Sheet 1, segment 5.1 (D); adds a change in **TEXT** by replacing with **Move Charge**
36. Section 5 Price List, Third Revised Sheet 1 Replaces Second Revised Sheet 1, segment 5.1 (E); **Discontinues** original segments **(E) Access line charge.**
37. Section 5 Price List, Third Revised Sheet 1 Replaces Second Revised Sheet 1, segment 5.1 (E); adds a change in **TEXT** by replacing with **Additions and Changes.**

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38. Section 5 Price List, Third Revised Sheet 1 Replaces Second Revised Sheet 1, segment 5.1 (F); **Discontinues** original segments (F) **Restoral Charge**.
39. Section 5 Price List, Third Revised Sheet 1 Replaces Second Revised Sheet 1, segment 5.1 (F); ); adds a change in **TEXT** by replacing with **Premises Visit**.

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